



Fire action

If your flat is being affected by fire or smoke and your escape route is clear:



- Get everybody out, close the door and walk calmly out of the building.



- Do not use the lifts.

- Call 999, give your address, the number of the flat and state which floor the fire is on.

If there is a fire or smoke inside your flat but your escape route is NOT clear:

- It may still be safer to stay put in your flat until the fire brigade arrives.

- Find a safe room, close the door and use soft materials to block any gaps to stop the smoke.

- Go to a window, shout “HELP, FIRE” and call 999.

- Be ready to describe where you are and the quickest way to reach you.

If there is a fire in another part of the building:

- Purpose built blocks of flats are built to give you some protection from fire. Walls and doors can hold back flames and smoke for 30 to 60 minutes.

- You are usually safer staying put and calling 999.

- Tell the fire brigade where you are and the best way to reach you.

- If you are within the common parts of the building, leave and call 999.